Questions to Ask DSO

A practical worksheet for individuals and families navigating adult developmental services in Ontario.

Bring this list to a phone call or meeting. Check the questions you want to ask and write down the answers.

- [ ] Has eligibility been confirmed, and are any documents still needed?
- [ ] When might the full assessment process begin?
- [ ] Are all requested supports and services recorded in the file?
- [ ] Are any resources available while we wait for an assessment or service?
- [ ] Does the file reflect our current caregiver situation and support needs?
- [ ] How are funded vacancies and service opportunities prioritized?
- [ ] What should we do if the caregiving arrangement becomes unsafe or unsustainable?
- [ ] How can we explore future housing options and the DSO Housing Toolkit?
- [ ] Who should we contact about Passport funding and eligible expenses?
- [ ] Who is our contact person, and when should we follow up?

Answers, notes and next steps

DSO Central East: 1-855-277-2121 | www.dsontario.ca