



**2023—**

**2024**

**ANNUAL**

**REPORT**

**COMMUNITY LIVING**

Ajax-Pickering and Whitby



*Inspiring Possibilities*



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# MISSION STATEMENT

## MISSION

Community Living Ajax-Pickering and Whitby is dedicated to supporting people with developmental disabilities so they can live full lives and be effectively, safely, and inclusively supported in their own communities. We serve that mission by offering a broad range of personalized supports and services, closely aligned with their individual goals and choice of where they want to live, learn, work, and enjoy their leisure time.

## VISION

Community Living Ajax-Pickering and Whitby envisions a society where everyone belongs – living in a state of dignity, sharing meaningfully and safely in all elements of community life, and having opportunities to participate effectively. In our future vision, there is genuine inclusion for all.

## VALUES

We believe in and make critical decisions based on the organization's core commitments to...

- Be considerate of one another, recognize each other's differences and treat others the way we wish to be treated.
- Always acting with honesty, integrity, transparency, and accountability.
- Doing the right thing, whether it's noticed or not, even when it may be unpopular.



# **BOARD PRESIDENT & EXECUTIVE DIRECTOR REPORT**



**Lisa McNee Baker,  
Executive Director**



**Jackie Stewart  
Board President**



# BOARD PRESIDENT & EXECUTIVE DIRECTOR REPORT

**What an incredible year 2023-2024 was for CLAPW. We have much to recognize and much to celebrate.**

CLAPW is being recognized as a progressive and responsive agency by many organizations and community partners. Over the course of the fiscal year the following awards were received by CLAPW and individual staff members:

- Ontario Association of Developmental Disabilities—Award of Excellence—Kelly Poulin
- Durham Region Volunteers Association—Leader of Volunteers Award—Sharon Burgess
- Community Living Ontario—Inspiring Possibilities Innovation Award—Lisa McNee Baker
- Durham Region—Accessibility Award—Supported Employment Program
- City of Pickering—Service Group Award—CLAPW
- Town of Ajax—Volunteer Award—Taylor Hiebert-Thorne

We have made changes and worked hard to improve our services and people are noticing. We had success with our grant writing and secured additional funds for special projects and initiatives that enhance the lives of the people we serve.

## Grants

- Ontario Trillium Foundation Capital Grant — Dowty Loading Dock Renovation
- Durham Community Foundation— Grant for air conditioners for people supported in SIL
- Canadian Tire Jumpstart— Grant for Spirit of Summer
- Employment Canada Summer Jobs through — 10 Summer Students hired
- Ajax Partnership Grant—Nutrition/Food Security/M Meal Preparation
- Whitby Mayor's Grant—Advocates attendance at Community Living Ontario conference in Ottawa
- MCCSS—Ongoing support and investments
- Board of Trade—Charity of Choice, Mayor's Breakfast



# BOARD PRESIDENT & EXECUTIVE DIRECTOR REPORT

We also continue to benefit from individual donations from a number of people who designate CLAPW as their charity of choice when making year-end donations and memorial donations. We are particularly grateful to both the Anderson and Armstrong families who contribute significantly to CLAPW each year. Corporate sponsors for our holiday party included the Police Services Board, Tim Horton's, Seamless Pharmacy, Wilson Roofing and HUB Insurance.

CLAPW took a lead on advocacy work around affordable housing and presented to the MPP's Barnes Housing Roundtable and to the Region of Durham's Social Services Committee. Affordable housing is not just a developmental services issue, it is a community issue that requires a collaborative and coordinated approach.

CLAPW also led the work around Family Forums that took place over the year in Durham Region. We had two highly successful virtual forums that included presentations from Developmental Services Ontario, Adult Protective Services, Partners for Planning, Micro Boards Ontario, and the Ministry of Children, Community and Social Services on Journey to Belonging.

We continue to evolve our supports to ensure that we are delivering the services that people want. As we wrapped up a successful multiyear Strategic Plan, we began the work of creating a new plan to help the organization navigate the many changes that will result from the Journey to Belonging framework developed by the province.

We have demonstrated our ability to evolve and adapt as a nimble organization and we are excited about the opportunities that exist for the people we support, their families and our staff members.

Submitted By

Jackie Stewart

President

Lisa McNee Baker

Executive Director



# BY THE NUMBERS

**100** VOLUNTEERS  
AND PLACEMENT  
STUDENTS

**15** ALLIANCE  
ADVOCATES  
GROUP

**15** SUMMER CAMP  
PARTICIPANTS

**39** SUPPORTED  
EMPLOYMENT  
PROGRAM  
PARTICIPANTS

**87** COMMUNITY  
PARTICIPATION  
PROGRAM  
PARTICIPANTS

**5** HOST  
FAMILIES

**31** SUPPORTED  
INDEPENDENT  
LIVING

**99** PASSPORT  
CUSTOMERS

**5** INTENSIVE  
SUPPORTS

**31** GROUP  
LIVING

**5** TREATMENT  
HOME

**35** PEOPLE  
SUPPORTED  
BY URGENT  
RESPONSE

# STRATEGIC PLAN UPDATE

We made some exceptional progress on our Strategic priorities in our 2021-2024 plan.

## Strategic Priority 1 Create an Individualized Support Strategy

- Increased intake with CPP and SEP
- 20 Volunteer opportunities through CPP
- 70 1:1 Volunteer Matches
- Transformed Day Services
- Added evening and weekend supports through CPP
- Provided virtual programming
- Created unique learning opportunities, including financial literacy and cooking
- Increased Transitional Aged Youth Programming, including Summer and March Breaks



## Strategic Priority 2 Develop a Proactive Staffing Strategy

- Participated in multiple job fairs
- Strengthened partnership with colleges and increased student placements
- Created in-house mentoring opportunities



## Strategic Priority 3 Creating a Continuous Learning Plan for Staff

- Continued to use Open Future Learning for progressive training focusing on rights, relationships, individualized approaches and system reform
- All managers participated in self-selected/directed training opportunities
- Established a repository of wellness resources for staff members
- Had agency representation at CLO, Oasis and Human Resources Conferences



# STRATEGIC PLAN UPDATE

## Strategic Priority 4

### Enhance Family Supports by Strengthening Their Voices

- Hosted several virtual Family Forums
- Created and expanded the Families as Partners Family Group
- Provided legal information to families in each agency newsletter
- Added a Case Manager position to better support families
- Increased agency's capacity to support families with Passports Funding



## Strategic Priority 5

### Create Innovative Living Arrangements

- Expanded Host Family program
- Increased Accommodation Supports to Transitional Aged Youth involved in the Supported Independent Living Program
- Brought three people from Urgent Response into care at CLAPW
- Strengthened our partnership with Cormack Station—increasing access to affordable housing
- Increased advocacy with the Region of Durham and provincially elected officials around housing requirements
- Coordinated presentations on innovative housing options for the Durham Systems Management Committee, including Community Living Algoma, Community Living Essex, and Durham Housing



## Strategic Priority 6

### Develop a Resource Development Strategy

- Increased participation at Board of Trade and Chamber of Commerce
- Received several awards, including the Innovation Award from Community Living Ontario, the Accessibility Award from the Region of Durham, the Prism Team Coaching Award, the Town of Ajax Volunteer Award, the City of Pickering Service Group Award, the DRAVA Volunteer Leadership Award, and the Ontario Association of Developmental Disabilities Award of Excellence
- Summer Job Grants resulting in 10 Summer Students being hired each year
- Three successful Ontario Trillium Foundation Grants
- New funding partners identified, including the Town of Whitby, CIBC, Jumpstart, the Town of Ajax, and the Durham Community Foundation
- Successive grants through the Partnership Program with the Town of Ajax and the Durham Community Foundation
- Increase in provincial subsidy from MCCSS through the expansion of services
- Increase in personal donations including the Raymond Anderson Golf Tournament, the Armstrong Family, memorial donations, and Holiday Giving campaign





# **SPIRIT OF SUMMER & MARCH BREAK CAMP**



# SPIRIT OF SUMMER 2023

A total of 15 participants discovered crafts, 'Let's Talk' Science experiments, mini golf, painting ceramics, Playdium, the Toronto Zoo, therapy dogs, the Whitby Fire Station, Whitby Lake Front, and much more. Our fantastic summer staff facilitated many adventures using public transit to get around the Durham Region. Lots of smiles beat the heat every time! We extend our thanks to the Durham District School Board for free access to the Ajax Youth Hub.

To register for the Spirit of Summer Camp 2025, please contact [spiritofsummer@clapw.org](mailto:spiritofsummer@clapw.org)



## SPIRIT OF SUMMER —MARCH BREAK EDITION 2024

A total of 7 participants attended the “Spirit of Summer” March Break Youth Program. Our amazing students, who were on placement with us from George Brown College and Durham College, provided five days of fun events for the group.

To register for the Spirit of March Break 2025, please contact [spiritofsummer@clapw.org](mailto:spiritofsummer@clapw.org)





# VOLUNTEER SERVICES



# VOLUNTEER SERVICES

Our Ontario Trillium Foundation Grant concluded in June 2023, ending a three-year grant that supported the expansion of CLAPW's Volunteer Services. Over seventy individuals were matched with volunteers to become actively involved in their community, overcome isolation and foster new relationships. Many of the relationships between volunteers and the people we support are still going strong. We have had many volunteers pass through our agency that have gone on to become police officers, doctors and even CLAPW staff.

Taylor Hiebert-Thorne, one of our exceptional volunteers, won the 2023 Ajax Volunteer Award 2023 for the great work she did enhancing supports and engaging community for an individual living in Accommodation Services. She accepted her award in December with Ann by her side.



CLAPW has also expanded its engagement with local colleges, resulting in such high demand for students that we now have a waitlist. We host 12-25 students per-semester from the Developmental Service Worker and Social Service Worker Programs at Durham College, Centennial College, Fanshawe College and George Brown College amongst others.

Our Volunteer Coordinator, Sharon Burgess, received the 2023 Leader of Volunteers Award from the Durham Region Association for Volunteer Administrators (DRAVA) for her work.

Volunteer Services will continue to recruit volunteers that will further our Mission, Vision and Values. Apply by messaging us at [sharon.burgess@clapw.org](mailto:sharon.burgess@clapw.org).

Submitted by Sharon Burgess—Volunteer Coordinator

# COMMUNITY PARTICIPATION PROGRAM



# COMMUNITY

# PARTICIPATION PROGRAM

The Community Participation Program has been busy this year!

If you come by Dowty after 10 am, you likely won't find us there, as we are out of the building much of the time. From fun excursions and events to volunteer experiences, we are busy making memories and making new connections in the community.

We have welcomed new participants, who have brought with them exciting new ideas and ways to further enhance our program. In addition to our daytime Monday-to-Friday hours, we offer evening and weekend activities, and have seen an increase in people joining during these non-traditional hours.

Here is a list of some of the highlights from this past year.

- Paint Day with Lena
- Flag raising at Ajax Town Hall to kick off Accessibility Week
- CPP BBQ/Clean-up Day
- Trips to Canada's Wonderland, a Blue Jays game, the CNE, Toronto Zoo, Ripley's Aquarium, Science Centre, the ROM, The Dolly Parton Musical, Gananoque Cruise, Pickering Village, Toronto Island, Oshawa Generals game
- Hosted Volunteer Appreciation Month event at Dowty
- CPP Picnic at Ajax Rotary Park
- Attended Staff Appreciation BBQ and Car Wash
- CPP Talent Show
- Drumming Circle at Lunde House Museum
- CPP Harvest and Corn Boil, complete with games and Tie-dying
- Transforming the loading dock into our new lounge area
- Home Depot volunteers renovated and painted areas
- Dances and parties throughout the year
- Hosted a PJ-and-Pancake Breakfast in collaboration with the Culture Club

This year CPP welcomed many community partners and volunteers who joined our initiatives. We appreciate them giving their time and talents to our programs and to the people we support.

In the spirit of giving, CPP also gave back to the community by holding food drives, donating hats, mitts, and scarves at Christmas time, volunteering at various food banks, and building Christmas packages for families with the Durham Children's Aid Society. We also provided meals to people living in Supported Independent Living from December to March, including Christmas dinner. This was made possible through a Partnership Grant provided by the Town of Ajax.

We are making a significant difference and enhancing our community through our efforts.

As we reflect on this past year, we have been exceptionally busy, providing many unique and exciting experiences in response to the wishes of the people who use our services. We look forward to what the next year will bring!

Submitted by Shannon Goddard

CPP Team Lead



# COMMUNITY PARTICIPATION- VOLUNTEER PROGRAM



# COMMUNITY PARTICIPATION VOLUNTEER PROGRAM

Our Community Participation Volunteer opportunities have flourished and continue to provide a rewarding experience for all volunteers. The role of a volunteer is to provide unpaid help to a nonprofit organization.

Each volunteer feels that being part of the community gives them a sense of pride and purpose. Through their ongoing commitment and giving their time, volunteers have had a positive impact on everyone involved in this program and have helped to strengthen the community. We continue to build our reputation with community partners.

For National Volunteer Week, Ontario Tech University had this to say about Candice who served as a volunteer:

"We want to recognize the friendly and enthusiastic Candice, who volunteers at our North Oshawa Library. She is reliable and helps with tidying the shelves, packaging seeds for our Seed Exchange, and other admin tasks. Candice is a participant in the Community Living program, and says "I love volunteering at the library" and that "the library is my life." We are so thankful to have your smiling face brightening up our Library, Candice!"

We look forward to continuing to support the many worthy causes in our community.

*"Selfless action is a source of strength. "*  
*- Mahatma Gandhi*

Submitted Betty Eteli, Direct Support Professional



Mayor's Gala  
Kids Safety Village  
Ontario Tech University  
Pickering Animal Shelter  
Salvation Army Pickering  
Lakeridge Community Garden  
St. Vincent DePaul  
Children's Aid - Christmas Toy Drive  
Windreath Farms - Feed the Need Durham  
Durham Community Care - Meals on Wheels  
Conservation Authority Area Trail Stewards  
Grandview Kids - Smile Cookie Campaign  
United Way - Backpack Campaign  
Oshawa Zoo  
Simcoe Hall Settlement House  
Town of Ajax - Adopt a Park  
St. Andrew's Food Bank  
Salvation Army Whitby  
Lynde House Museum  
Rose of Durham



# **SUPPORTED EMPLOYMENT PROGRAM**





# SUPPORTED EMPLOYMENT PROGRAM

The Supported Employment Program (SEP) at CLAPW has experienced a transformative and impactful year, filled with notable achievements and growth. For starters, our staff actively participated in various events, setting up informative tables to showcase our comprehensive services. To enhance our service delivery, the team attended the Ontario Disability Employment Network's (ODEN) webinars and engaged in networking opportunities at Ajax-Pickering Board of Trade and Whitby Chamber of Commerce events. Staff members also consistently participated in monthly socials for program participants, promoting a sense of community and support. A notable accomplishment was our involvement in numerous integrated transition planning meetings with the Durham District Catholic School Board, where we assisted families in understanding and navigating the post-secondary school transition process with Developmental Services Ontario (the DSO).

Our commitment to inclusivity was recognized when the Region of Durham awarded the SEP the 2023 Accessibility Award, a testament to our ongoing efforts to create an accessible and inclusive work environment. We're proud to highlight that one of our participants, new in her job, received a shout-out award for her reliability, dedication, and friendliness, showcasing her commitment to her employer.

In terms of employment outcomes, we've made some progress with one new job startup and four job interviews attended by our program participants. While these numbers reflect ongoing efforts, we recognize there's room for growth and are committed to increasing the number of successful placements in the coming year.

Looking ahead, we're excited about several new developments in our employment services. Our staff recently attended the "Cutting Edge Job Development" training session by Bob Vansickle Training and Consulting, which has inspired us to initiate a rebranding of our employment services.

We've begun planning fee-for-service employment training sessions specifically designed for high school students and recent graduates. In our efforts to expand our reach and impact, CLAPW has partnered with two agencies that have existing connections with businesses and employers: the Canadian Council on Rehabilitation and Work (CCRW) and Ready, Willing, and Able (RWA). These partnerships will allow us to receive job opportunities that these agencies are unable to fill, further enhancing our ability to connect our participants with suitable employment options. These initiatives demonstrate our commitment to continually improving and expanding our services to meet the evolving needs of our community.



# ACCOMMODATION SUPPORTS AND SPECIALIZED SERVICES

- Intensive Supports
- Supported Independent Living
- Group Living
- Host Family
- Treatment Homes
- Urgent Response



# ACCOMMODATION SUPPORTS

We have continued to expand our services in Accommodation Supports, primarily through the growth of our Supported Independent Living (SIL) program. We began serving two new individuals over the past year and have seen an increase in the number of younger people seeking supports through this program. We strengthened our partnership with Cormack Station in Whitby and secured an on-site SIL office which has helped us to enhance our support. We have seen an increase in the number of SIL staff enabling us to better meet the needs of the people supported. We also unfortunately lost one of our supported individuals, Rodney Turpin, who sadly and unexpectedly passed away in the summer of 2023. Rodney had been supported by CLAPW since the early 1980's. He had a wonderful sense of humour and was very well-liked by all who knew him. He is deeply missed by his many friends and the SIL team.

Through our Intensive Supports Services, we have seen people reconnecting with their families. Whether for special events such as milestone birthdays or just day-to-day interactions, family support is invaluable for creating good lives for people.

We had movement within our Group Living Services impacting our Harman, Cochrane, Pringle and Applewood locations. We were pleased to welcome people from the Treatment Home to our group living settings, Harman and Pringle. We also welcomed people from the Urgent Response Program (Applewood). We sadly lost John Brown, a person who had been supported by CLAPW since the mid 1980's. He was supported beautifully by the team at our Cochrane location as he began palliative care. The team were strong advocates and compassionate caregivers who helped John transition in the comfort of his home.

We continued our focus on helping people set achievable and inspiring goals through the individual support planning process. Last April, an individual at the Kirby location was accompanied by a support staff to Jamaica for a week. This was a goal the individual dreamed of, and it happened! Another person saved her money and purchased a tablet, something she had wanted for a while. One gentleman was immensely proud to join the Knights of Columbus. Our staff teams are committed to helping people enjoy authentic inclusion based on their own dreams and goals.

We have seen the expansion of our Host Family Program with two new individuals and families joining this service. This expansion was due to young people aging out of the Foster Care Program, and transitioning to our agency. We are happy to support the transition that allows these individuals to continue to live with their foster families and to maintain the activities and life they choose to have. CLAPW supports 5 Host Families and anticipates further expansion of this service.

Throughout the year, people enjoyed reconnecting and exploring all the community has to offer. We thank our dedicated and creative staff teams as they support people to have good, fulfilling lives.

Submitted by the Accommodations Support Managers

Ruth Alambo, Wendy Holliday, Jennifer Smith, and Peju Thanni





## TREATMENT HOME



The Forestview Team continues to do amazing work. Though there were some challenges within the home, the team stuck together and supported each other through some busy times. Forestview had one person transition from our Community Bed to the Harman home and one person from a treatment bed transition to CLAPW's Pringle home. Both transitions were successful; thanks to all of the teams involved, the individuals are now thriving in their forever homes.

The team has worked hard to resume community outings, with residents getting out to do some things they had not been able to do in a while; first haircut in a salon, first time out for breakfast, meet-and-greet with Santa, and first time at Skyzone. One resident has resumed Challenge League sports playing basketball, soccer, and baseball and is having a great time being with friends. Two residents have Oshawa Petting Zoo passes and enjoyed frequent visits with their furry friends.

Thank you to the Forestview Team for their resourcefulness, and their remarkable commitment to the people that they support.

Submitted by Jeanine Jarvis

Treatment Home/Intensive Supports Manager

## URGENT RESPONSE

Urgent Response is a time-limited, collaborative, and goal-oriented process delivered to access, navigate, plan, coordinate, and develop options for services and supports required to achieve temporary or long-term mitigation of unmet urgent needs.

There were 36 people supported through Urgent Response (UR) over the course of the fiscal year. The majority of the people referred to UR are in need of accommodation supports. This need has been met in a variety of ways, including existing funded vacancies, use of outside paid resources and intensive planning through the Multi-Year Supportive Living Planning by agencies with MCCSS.

Each of the individuals involved in UR had a wrap-around support plan with all the community resources required to stabilize and mitigate their urgent situations. It is truly a collaborative approach with involvement from the Durham Community Response Committee, Adult Protective Service Workers and local community agencies working together to prioritise and problem-solve.

The demand for services continues to outpace availability in the community, making this a very busy service.

Submitted by Julie Sidler

Urgent Response Manager





# ADVOCACY ALLIANCE



# ADVOCACY ALLIANCE

This year has been a year of growth and exciting changes for the CLAPW Self-Advocates. The committee participated in many events over the year—working in our community to promote inclusion and advocacy for all.

Here is a timeline of all our activities during this past year:

- **April—June 2023**—Held monthly meetings to discuss plans for the Advocates
- **Spring 2023**—Participated in clean-up day in the Ajax area
- **June 2023**—Ran the Spring Fling dance at the Ajax Legion
- **August 2023**—Held a movie day at Cormack Station
- **September 2023**—Attended Community Living Ontario conference in Ottawa
- **September—November 2023**—Continued monthly meetings
- **December 2023**—Participated in “Spread the Word to End the Word” campaign at Durham College
- **January 2024**—Siobhan Pearce and Shannon Goddard joined the Advocates as facilitators
- **January—February 2024**—Distributed Flyers promoting the group across CLAPW
- **March 2024**—Refresh of CLAPW Self-Advocates group
  - Group voted to change name from ‘The Heroes’ to ‘Advocacy Alliance.’
  - Held elections for executive seats on the committee
  - Created plans for Community Living Month in May
  - Met with Advocacy Group in Ireland to discuss the UN Convention in October 2024
  - Delivered a successful presentation to the Town of Ajax Council about the ‘Shine-a-light Campaign’ for Community Living Month
  - Registered for Community Living Day at the Legislature in Toronto
  - Advocacy Alliance member joined the CLAPW Community Living Day Committee

As we move forward into this next year, the Advocacy Alliance is committed to building on our connection with each other and our community. We will continue to advocate and promote rights and inclusion for all!

Submitted by the Advocacy Alliance Group



Advocacy Alliance Group  
with Mayor of Ajax at  
Council Presentation



# PASSPORT UPDATE





# PASSPORT UPDATE

The Passport Program has gone through many changes this past year. The new guidelines came into effect April 1, 2023., making some items covered by Passports through Covid permanent, with some amount restrictions. It took some time to assist our Passport customers with understanding and navigating the new guidelines.

We took on more than 25 new Passport customers, and brokered for 99 people throughout 2023-2024. Despite having had Passport Funding for a while, numerous customers we took on were not utilizing it, due to difficulties navigating the Passport One system; it was great to see them now using their funding with our assistance. We also focused on working with existing customers to help them better spend their funding by connecting them with programs and activities in the community.

It has been very encouraging to see individuals who had not been fully utilizing their funding now using it to engage in activities that have truly enriched their lives, and for many, helped them to develop more independence.

One of our Passport customers used his Passport Funding to participate in a group where he developed skills that have helped him to become more independent. He participated in cooking classes and activities in the community that have increased his social connections and skills. He now possesses the confidence to try new things, has a contract worker who assists him with trying new activities, and works part-time. Another Passport customer used her funding to take art classes where she has developed her painting skills and has been able to make a little money by selling some of her paintings.

Others used their funding to accomplish their goals of going to a Bryan Adams concert, the Aquarium, Fan Expo, and Cirque Du Soleil, to name just a few activities.

The Passport Program continues to grow; a designated Passport Coordinator was appointed in November, 2023, and plans were put in place to hire a Passport assistant in April-May, 2024.

Submitted by Janice Rainey-Turpin



# FAMILIES AS PARTNERS GROUP



# FAMILIES AS PARTNERS GROUP

At the CLAPW AGM in September 2023, we reintroduced the 'Family as Partners' support group. The group had started prior to the pandemic with a grant from the Town of Ajax, and was resurrected in September 2023 when we could resume meeting in-person.

My name is Sylvia Thornton, and I have taken the parent lead role of this group, which was supported in the 2023-2024 fiscal year with a grant from the Ontario Caregivers Organization. I am also pleased to be supported by CLAPW Case Manager Wendy Holliday, as we navigate how, as parents/caregivers, we can prepare for our loved one's future.

At the 2023 AGM we were able to sign up six families who were interested in joining this group. Our first meeting in October proved to be an exciting one as caregivers put forth their vision for their loved one's future. Our members are fully engaged in our discussions and are passionate caregiver advocates. By the end of six months, we had grown to twenty-five families.

We will continue to hold monthly meetings the third Wednesday of each month (except for July and August). I have no doubt that we can grow this Family Network Group as there is an important need in the Durham Region for families to connect.

Submitted by Sylvia Thornton

Parent Lead—Families as Partners





# FINANCIAL UPDATE





## Community Living Ajax-Pickering and Whitby Statement of Operations

For the year ended March 31

2024

2023

### Revenue

Ministry - Provincial subsidy (Note 7)	\$ 9,390,284	\$ 9,170,919
Passport funding	754,941	658,905
Other revenue	613,342	520,721
Rental recovery	462,902	424,904
Amortization of deferred capital contributions (Notes 4, 5)	89,066	92,519
Interest income	71,128	29,121
Donations	22,171	38,561
Memberships	290	440
	<u>11,404,124</u>	<u>10,936,090</u>

### Expenses

Salaries and benefits	8,066,041	7,998,243
Individualized funding	852,287	671,604
Passport expenses	750,349	654,392
Repairs and maintenance	359,537	197,972
Other client expenses	215,361	200,038
Other purchased services	206,553	311,242
General administration expense	115,096	81,225
Amortization (Notes 3, 5)	106,682	112,775
Utilities	98,557	102,304
Insurance	95,877	81,541
Staff training	87,720	47,864
Miscellaneous	70,819	43,507
Vehicle operation and travel	82,717	69,712
Telephone	50,012	51,731
Staff travel	44,338	35,423
Fees	43,255	44,113
Summer respite expense	10,980	13,140
	<u>11,256,181</u>	<u>10,716,826</u>

**Excess of revenue over expenses**

**\$ 147,943    \$ 219,264**





## Community Living Ajax-Pickering and Whitby Statement of Financial Position

March 31 2024 2023

### Assets

#### Current assets

Cash	\$ 1,169,873	\$ 1,218,693
Short-term investment (Note 2)	250,000	-
Accounts receivable	246,725	328,485
Prepaid expenses	1,015	8,274

1,667,613 1,555,452

#### Capital assets (Note 3)

2,094,216 2,200,898

\$ 3,761,829 \$ 3,756,350

### Liabilities and Net Assets

#### Current liabilities

Accounts payable and accrued liabilities	\$ 759,754	\$ 768,160
Deferred contributions related to operational programs	48,354	93,346

808,108 861,506

#### Deferred contributions related to capital assets (Note 4)

995,008 1,084,074

1,803,116 1,945,580

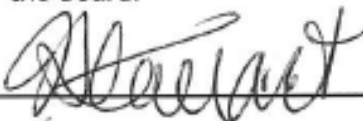
#### Net assets

Invested in capital assets	1,099,208	1,116,824
Operating	859,505	693,946

1,958,713 1,810,770

\$ 3,761,829 \$ 3,756,350

On behalf of the Board:

 Director

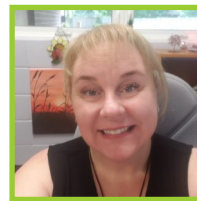
 Director



# STAFF AWARDS

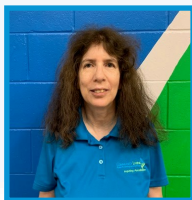
30 YEARS

Lena Reilly



25 YEARS

Louise Kitchener Nihal Wahba



20 YEARS

Joseph Durrant

15 YEARS

Andrea Gould

10 YEARS

Katicha Bastien  
Emmanuel Mathias  
Olufunke Mathias  
Susan Strachan

5 YEARS

Uwem Akpan Afoakwa  
Titilola Eradajaye  
Nadine Levy  
Lisa McNee-Baker

Jane Nagy  
Faith Ogiorio  
Winsome Samuels



# BOARD OF DIRECTORS

Jackie Stewart—**President**

Wendy Odell—**Vice President** (Resigned  
January 2024)

Robert Palmer—**Treasurer**

Amber Smith—**Secretary**

Sandra Harding

Sylvia Thornton

Julia Seaton

Philomena Jose

Denyse Newton

Jasmine Parmar (Resigned March 2024)

Phatay Waraich (Joined February 2024)

## GOVERNANCE COMMITTEE

Wendy Odell—**Chair**

Sandra Harding

Jackie Stewart

Philomena Jose

Lisa McNee Baker

## FINANCE COMMITTEE

Robert Palmer—**Chair**

Jackie Stewart

Lisa McNee Baker

Nicole Landells

## STRATEGIC PLANNING COMMITTEE

Denyse Newton—**Chair**

Amber Smith

Sandra Harding

Philomena Jose

Julia Seaton

Lena Reilly

Kelly Poulin

Lisa McNee Baker

# HOLIDAY DINNER & DANCE

FRIDAY, NOVEMBER 22, 2024  
6PM - 12AM

TICKETS - \$50

Purchase tickets at Head Office, or  
e-transfer [nicole.landells@clapw.org](mailto:nicole.landells@clapw.org)  
(Must be purchased by November 15th)

AJAX CONVENTION CENTRE  
550 BECK CRESCENT P, AJAX, ON L1Z 1C9

TICKETS GO ON SALE SEPTEMBER 3